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for dentists involved in managed dental care plans.

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BITING edge

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Who's New



Jennifer Grimm

M eet Jennifer Grimm! She is the new Provider Network Representative in Baltimore.

Having recently joined Ameritas in September, she is busy building relationships with the dental providers in her territory and with her fellow PNRs and Ameritas sales associates. With a Bachelor's Degree from Maryland's Towson University, she brings to Ameritas her health science knowledge and 6 years' experience in the dental field.

A fan of sporting events and Renaissance festivals, she enjoys line dancing, going out with friends, traveling and just having fun. She resides with her 3-year-old Shetland sheepdog, Sophie, and her 10-year-old black cat, Onyx, who are two of her best friends.

Welcome Jennifer to Ameritas by emailing jgrimm@ameritas.com or calling 1-888-747-5344.

Hurricane

As the Atlantic Ocean pummeled our Southern coastal states, people across the nation were asking two big questions:

1. When will the devastation end?
2. How will the affected population rebuild their lives?

There's no doubt that 2005 will be remembered as the worst Atlantic hurricane season on record.

Altogether, there were at least 25 named storms and 13 hurricanes including three Category 5 hurricanes—Katrina, Rita and Wilma. With Hurricane Katrina making landfall in Louisiana and Mississippi at Category 4 strength, Katrina is described as the most destructive and costly storm in U.S. history.



In response to the hurricanes, Ameritas executives immediately assembled a team of associates who began contacting all external and internal customers located in hurricane-ravaged areas. From dental providers, policyholders and insureds to brokers/producers, sales associates and office staff, our valued customers include everyone we do business with.

Top issues to resolve included personal safety, dental claims payment and plan administration. In addition to contacting our customers, Ameritas and its associates coordinated several fundraisers to benefit hurricane victims.

Network Fees Now Online

We're excited to be bringing this convenient online service to our providers! Now the Ameritas and First Ameritas Participating Provider Organization network fees are available online.

Just visit our website at www.ameritasgroup.com, in New York at www.firstameritasgroup.com, and follow these instructions:

- Click the "Dentist" link in the left-hand margin.
- Click the "Log-in" link if you already have an account.
- Or, click the "New Users" link if you have not previously set up an account. Instructions are provided on how to set up a secure account.
- After logging in to the secure section of the website, click on the "Network Fees" tab to view and/or print the MAC fees for your practice.



If you have any difficulty accessing your fees online, please call our Provider Relations Team at 1-800-755-8844 and our representatives will be happy to help.

You are invited to submit your dental-related articles to Lori McPherson at lmcperson@ameritas.com.

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**Visit us at www.ameritasgroup.com
and in New York at www.firstameritasgroup.com.**

"We Serve"

PDS Raises \$100,868 for American Red Cross

Caring people nationwide are helping hurricane victims in a variety



PACIFIC
Dental Services

of ways. Among these caring folks are the associates of Pacific Dental Services (PDS) who represent more than 80 dental offices throughout California and Arizona.

A service-oriented company, PDS is an industry leader in providing business support services to dental groups. Also an involved corporate citizen, the company's mission is to be the provider of choice in all the markets they serve, which includes the dental industry and the community at large.

To help those impacted by Hurricane Katrina, PDS matched donations raised by its network of employees, vendors, dental insurance carriers and concerned patients. These caring people raised \$50,868 and PDS matched \$50,000 for a grand total of \$100,868. One fundraiser even involved putting on a school play. By donating their time and resources, these PDS affiliates made a difference.

What's more, PDS teamed up with the American Dental Association to offer career opportunities to dentists and dental professionals displaced by the hurricanes. Visit www.ADA.org and/or www.PacificDentalServices.com for more information.

Wishing You The Happiest of Holidays

Please accept our sincere wishes for a happy holiday season, and our never-ending thanks for participating in our PPO network. You are a valued part of our business, and we truly appreciate your partnership. We cannot emphasize this enough!

With everything going on in the Middle East and with the devastating hurricanes that hit our Southern states, 2005 has been a very rough year for many around the globe.

Conversely, many people celebrated marriages, births, graduations and retirements in 2005.

All in all, our wish for you this holiday season is to try and enjoy life with a grateful heart...

**Best wishes to you & yours,
your friends at
Ameritas Group
& First Ameritas**

